

Slough Local Safeguarding Board Conference 2011



**Tuesday 1st November 2011
09:30 to 14:00**

**Beech Wood Conference Centre
Long Reading Lane
Slough**

LSCB

Local Safeguarding Children's Board

Agenda for the day

08:45 Registration, Tea /Coffee

Opening Address	<ul style="list-style-type: none"> • 08:45 – 09:30 • 09:30 – 09:40 • 09:40 – 09:50 	<ul style="list-style-type: none"> • Registration • Welcome and housekeeping – CEO • Opening address–Director Of Children’s Services – Clair Pyper The vision of the day; theme linking parenting capacity & learning from local SCR’s; Accountability; challenging times within reduced resources; changes implemented; moving forward
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Key Note Speaker	<ul style="list-style-type: none"> • 09:50 – 10:15 	<ul style="list-style-type: none"> • National Perspective – Rob Hutchinson National perspective: Munro and Allen Report & government response to recommendations; early “help” not early intervention
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Q&A	<ul style="list-style-type: none"> • 10:15 – 10:30 	<ul style="list-style-type: none"> • Delegates invited to address any comments/questions to Rob Hutchinson
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Keynote speakers	<ul style="list-style-type: none"> • 10:30 – 11:15 	<ul style="list-style-type: none"> • Local Perspective - Robin Crofts and Sally Grimstone Understanding the importance of Early Intervention and Prevention Partner Engagement: What tells us we are making a difference?
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11.15 – 11:30 COFFEE BREAK

Workshops (choice of 1 workshop)	<ul style="list-style-type: none"> • 11:35 – 12:20 	<ol style="list-style-type: none"> 1. Impact of Domestic Abuse on children and young people – Jayne Donnelly & Becky Spiller (EBWA) 2. Parental Mental Health & impact on children – Kathy Kelly & Nicholas White & Peter Oldham CAMHS & CMHT 3. Impact of parental substance misuse on children – Julia Wales & Darren Ellis 4. Disguised compliance and difficult to engage parents workshop –Ranjit Kaur & Ciao Rocha 5. Common Pitfalls in assessments and learning lessons from local SCR – Pat Le Roy
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Workshop feedback	<ul style="list-style-type: none"> • 12:20 – 12:50 	Facilitators to feedback on workshop discussion
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Closing Address	<ul style="list-style-type: none"> • 12:50 – 13:00 	<ul style="list-style-type: none"> • Plenary & Close – Paul Burnett – LSCB Independent Chair Questions and answers from panel of subject matter experts
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13:00 – 14.00 LUNCH BREAK & NETWORKING

Working together to safeguard and promote the wellbeing of all children in Slough.

Slough LSCB Conference 2011

Making safeguarding everyone's business to ensure successful outcomes for children and young people

Background

Aim of conference:

To improve outcomes for children and young people in Slough through good safeguarding practice in all agencies, based on agreed priorities, including the recommendations from the Ofsted Announced Inspection of Safeguarding and Looked After Children published in June 2011 where Safeguarding was judged as 'inadequate'.

To inform managers and practitioners from all partner agencies about current and forthcoming changes in national guidance on safeguarding and early intervention through the Munro and Allen reports, and consider the impact on Slough.

The workshops are based on key areas identified in the LSCB business plan and are designed to enable managers and practitioners to identify how through multi-agency working you can best deliver results that will have clear and definable outcomes for children and young people.

The conference is designed to improve and support your practice and management in delivering high quality outcomes for our children and young people in Slough.

What is the Local Safeguarding Children Board

The Children Act 2004 requires each Local Authority to establish a Local Safeguarding Children Board (LSCB)

This Board is the key statutory mechanism for agreeing how the relevant organisations in each local area will co-operate to safeguard and promote the welfare of children in that locality, and for ensuring the effectiveness of what they do.

Slough LSCB came into effect on 1st April 2006.

What are the Roles and Responsibilities of the LSCB?

The responsibilities of the LSCB are set out in the new version of Working Together which was published in April 2006. The LSCB contributes particularly to Every Child Matters "Staying Safe" outcome.

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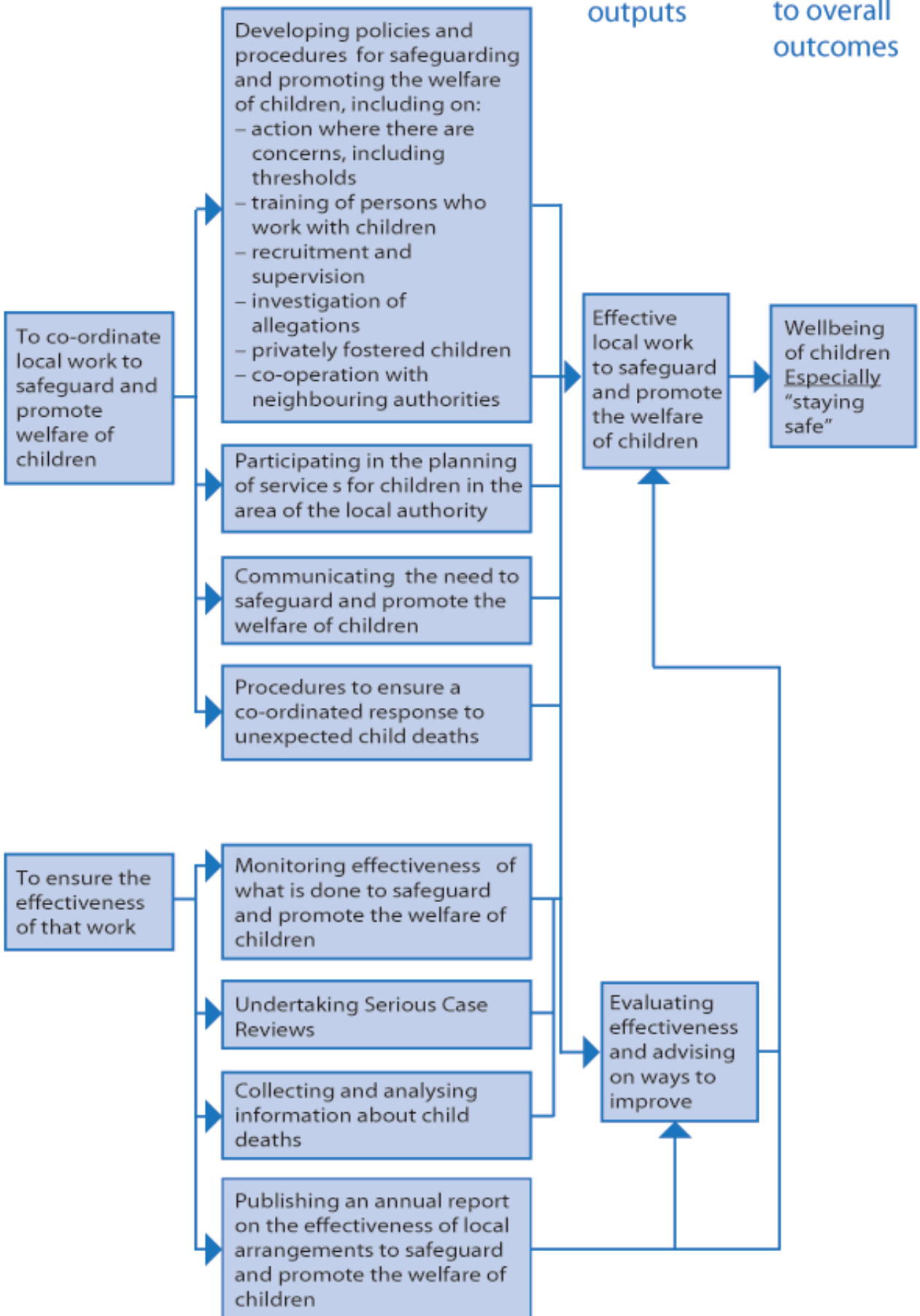
Local Safeguarding Children's Board

LSCB objectives...

... pursued through LSCB functions...

... help produce outputs

... that contribute to overall outcomes



The key **objectives** of the LSCB are to

- Co ordinate local work to safeguard and promote welfare of children and
- Ensure the effectiveness of that work

The main **Functions** pursued via the LSCB include

- Develop policies and procedures for safeguarding and promoting the welfare of children including what to do where there are concerns and thresholds for intervention; training; recruitment and supervision; investigation of allegations; privately fostering; co-operating with neighbouring authorities
- Planning services
- Communicating the need to safeguard children
- Develop procedures to ensure a coordinated response to unexpected child deaths
- Monitor the effectiveness of work done to safeguard children
- Undertake Serious Case Reviews
- Collect and analyse information about child deaths (policy and process introduced April 2008)
- Ensuring children know who to turn to with worries about their own or others' safety and welfare
- Ensuring adults know who to contact with concerns

Harm includes that suffered in the context of domestic violence or substance misuse; abuse within or outside the family including by other young people and children abused through prostitution.

Safeguarding children is not just about protecting children from maltreatment. It includes preventing impairment of children's health or development, ensuring that children are growing up with safe and effective care and ensuring that children have optimum life chances and enter adulthood successfully.

The Government guidance 'Every Child Matters – Change for Children', has brought about significant and far reaching changes to the way agencies and individuals work with children at risk of significant harm and their families.

The Munro review – A child centred system

The Final Report of the Munro Review of Child Protection, 'A Child Centred System', was published on the 10th May 2011. Professor Munro's analysis finds that local areas should have more freedom to design their own child protection services and that 'one-size-fits-all approach' to child protection is preventing local areas from focusing on the needs of the child.

The report signals a radical shift from previous reforms that, while well-intentioned, resulted in too much bureaucracy and a loss of focus on the

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needs of the child. Professor Munro says that the Government and local authorities should operate in an open culture, continually learn from what has happened in the past, trust professionals and give them the best possible training.

Professor Munro's recommendations are aimed at creating long-term change to the system and should not be taken forward in isolation, as there is no one quick fix. What is needed is a fundamental shift in the way the system works, to enable professionals to focus on the needs of children, young people and families and how to give them the best possible help.

More information on the recommendations of the review can be found at http://www.trixonline.co.uk/website/news/policy_31.html

Safeguarding children is the responsibility of all, not just those agencies and individuals who work within the child protection field or with vulnerable children as a part of their work. All individuals and agencies, organisations, clubs and associations are expected to have a role in safeguarding children and promoting their welfare.

There are 5 National Outcomes for children, overseen by an appointed Director of Children's Services

- Be Healthy
- Stay Safe
- Enjoy and Achieve
- Make a Positive Contribution
- Achieve Economic Well-being

The Local Safeguarding Children Board seeks to ensure that all the children in its area have the opportunity and support to achieve these Outcomes.

Outcomes for Children

This is the key objective of LSCB activity and what today's workshops will be about. Your active involvement and participation will ensure the most effective outcomes for the children of Slough.

What is the Safeguarding Improvement Plan?

Ofsted carry out annual unannounced inspections of Contact, Referral and Assessment lasting for 2 days; and three yearly announced inspections of Safeguarding and Looked After Children. The Slough inspection of Safeguarding and Looked After Children took place in April 2011, resulted in a judgement of 'inadequate' for safeguarding. The report was published in June 2011, and contains a series of recommendations which have to be implemented. The Minister for Children and Families issued the Leader of the

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Council with an Improvement Notice on 29th September 2011, and the Improvement Board have to agree an Improvement Plan to be signed off by the Minister and delivered by all identified partner agencies. The Improvement Notice requires the improvements to be made within 18 months. Once agreed the Improvement Plan will be published and distributed to all partner agencies. The Improvement Plan has five themes:

- Social Care Practice
- Capacity and capability (workforce)
- Quality Assurance and Performance Management
- Early Intervention and Prevention
- Leadership, Governance and Finance

It is vital that all partners across Slough work together to improve safeguarding outcomes for children and young people in the borough and demonstrate progress against the Plan.

Who are the Improvement Board and what do they do?

The Slough Safeguarding Improvement Board has been set up to oversee, scrutinise and challenge Slough's Safeguarding and Children Looked After post inspection action plan. The Board's role is to provide challenge and scrutiny to ensure full compliance with the Ofsted recommendations outlined in the Safeguarding and Looked After Children announced inspection report published in June 2011; and to ensure actions listed in the improvement notice issued by the Department for Education (DfE) in July 2011 are carried out.

The Board will ensure all agencies are accountable for progress against their responsibilities and actions detailed in the Ofsted report and the Improvement Plan, and track the progress of the Improvement Plan across all partner agencies. The Board will also be responsible for reporting progress to the Minister. The Board will also assess the long term sustainability of the Improvement Plan

Members of the Board are:

- Independent Chair – Cheryl Miller
- Leader of the Council – Rob Anderson
- Commissioner for Education and Children's Services (Lead Member) - Natasa Pantelic
- Chief Executive Slough Borough Council – Ruth Bagley
- Chair of Local Safeguarding Children Board (LSCB)
- Thames Valley Police Local Police Area Commander for Slough – Richard Humphrey
- Director of Commissioning Berkshire Cluster – Bev Searle
- School Representative – Gill Denham

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SAFEGUARDING CHILDREN AND YOUNG PEOPLE IN SLOUGH

Rob Hutchinson, CBE

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Munro Review

• Key Recommendations

- ❖ Local practice and reducing prescriptions
- ❖ Role of Senior Leaders (Leader of Council, Chief Executive, Police and Crime Commissioner, Chair of Health and Well-Being Board)
- ❖ Early Help
- ❖ Serious Case Reviews
- ❖ Ofsted and Inspections
- ❖ Health and Education

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Theme 1: Valuing Professional Expertise

Recommendation 1, 2, 3 and 4

- **Recommendation 1**
- The Government should revise both the statutory guidance, *Working Together to Safeguard Children* and *The Framework for the Assessment of Children in Need and their Families* and their associated policies.
- **Recommendation 2**
- The inspection framework should examine the effectiveness of the contributions of all local services, including health, education, police, probation and the justice system to the protection of children.
- **Recommendation 3**
- The new inspection framework should examine the child's journey from needing to receiving help, explore how the rights, wishes, feelings and experiences of children and young people inform and shape the provision of services, and look at the effectiveness of the help provided to children, young people and their families.
- **Recommendation 4**
- Local authorities and their partners should use a combination of nationally collected and locally published performance information to help benchmark performance, facilitate improvement and promote accountability. It is crucial that performance information is not treated as an unambiguous measure of good or bad performance as performance indicators tend to be.

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Proposed National Indicator Set

Proposed National Indicator Set	
How much did we do?	How well did we do it?
	<ul style="list-style-type: none"> % of initial assessments carried out within 10 working days % of care assessments completed within 30 working days % of child protection plans lasting 2 years or more % of child protection cases which were reviewed within required timescale % of referrals to children's social care going on to initial assessment % of applications for care proceedings which have been assessed as incomplete Children's social worker vacancy rate Children's social worker turnover rate
Did it make a difference?	Did it make a difference?

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Outcomes

- Domestic violence has stopped
- Parental drug use is no longer impacting on parenting
- Parental mental health is no longer adversely impacting on the child
- Family relationships are marked by high warmth and low criticism
- Child is meeting developmental mile-stones
- Parents are confident in parenting
- Father plays an active and constructive role
- Physical care is of a good standard e.g. children are warmly dressed
- Children are saying they are happier/safer as a result of the help they have received
- Parents report that intervention has helped their parenting.

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Theme 2: Sharing responsibility for the provision of early help

Recommendation 8, 10 and 13

- **Recommendation 8**
- The Government should work collaboratively with the Royal College of Paediatrics and Child Health, the Royal College of General Practitioners, local authorities and others to research the impact of health reorganisation on effective partnership arrangements and the ability to provide effective help for children who are suffering, or likely to suffer, significant harm.
- **Recommendation 10**
- The Government should place a duty on local authorities and statutory partners to secure the sufficient provision of local early help services for children, young people and families.
- **Recommendation 13:**
- Local authorities and their partners should start an ongoing process to review and redesign the ways in which child and family social work is delivered, drawing on evidence of effectiveness of helping methods where appropriate and supporting practice that can implement evidence based ways of working with children and families.

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Theme 3: Developing Social Work Expertise and Supporting Effective Practice

Recommendation 11, 12, 14 and 15

- **Recommendation 11**
- The Social Work Reform Board's Professional Capabilities Framework should incorporate capabilities necessary for child and family social work. This framework should explicitly inform social work qualification training, postgraduate professional development and performance appraisal.
- **Recommendation 12**
- Employers and higher education institutions (HEIs) should work together so that social work students are prepared for the challenges of child protection work. In particular, the review considers that HEIs and employing agencies should work together.
- **Recommendation 14**
- Local authorities should designate a Principal Child and Family Social Worker, who is a senior manager with lead responsibility for practice in the local authority and who is still actively involved in frontline practice and who can report the views and experiences of the front line to all levels of management.
- **Recommendation 15**
- A Chief Social Worker should be created in Government, whose duties should include advising the Government on social work practice and informing the Secretary of State's annual report to Parliament on the working of the Children Act 1989.

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The Government supports Professor Munro's view that the quality of relationships between Social Worker and Children and Young People sits at the heart of an effective Child Protection System

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What Does this Mean?

- Focus on the Child
- Listen to the child and speak the same language
- Know what you are trying to do to make a difference
- Reflect celebrate success and failure
- Listen to the child

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Theme 4: Strengthening Accountabilities and Creating a Learning System

Recommendation 5,6,7 and 8

Recommendation 5

The existing statutory requirements for each Local Safeguarding Children Board (LSCB) to produce and publish an annual report for the Children's Trust Board should be amended, to require its submission instead to the Chief Executive and Leader of the Council, and, subject to the passage of legislation, to the local Police and Crime Commissioner and the Chair of the health and wellbeing board.

Recommendation 6

The statutory guidance, *Working Together to Safeguard Children*, should be amended to state that when monitoring and evaluating local arrangements, LSCBs should, taking account of local need, include an assessment of the effectiveness of the help being provided to children and families (including the effectiveness and value for money of early help services, including early years provision), and the effectiveness of multi-agency training to safeguard and promote the welfare of children and young people.

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Sources of Information



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Ofsted's New Judgements

- Overall Effectiveness
- Capacity to Improve
- Effectiveness of help provided to children, their families and carers
- Quality of practice
- Leadership and management

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KEY SPEAKERS AND WORKSHOP FACILITATOR BIOGRAPHIES

Paul Burnett Consultant, Paul Burnett Associates

Paul Burnett is Director of Paul Burnett Associates Ltd a company providing interim management, consultancy and project management services to local government and other organisations in the field of children's services. Amongst his current assignments he is Independent Chair of the Leicestershire and Rutland Local Safeguarding Children Board.

Paul Burnett was Corporate Director for Children and Young People in Northamptonshire County Council from 2007 until 2011.

A former secondary school teacher, Paul joined East Sussex County Council in 1986 managing in-service training, special educational needs, resources, strategic planning and support services. From 1997 he was Assistant Director in the new unitary authority in Brighton and Hove where he took a lead role in the creation of the Children, Families and Schools directorate. Between 2003 and 2007 he was Director of Children's Services in the London Borough of Greenwich.

Sally Grimstone Head of Psychology and Inclusion, Slough Borough Council

Sally Grimstone is Head of Psychology and Inclusion and sits within Education and Children's Services. She is a trained educational psychologist and mediator and has responsibility for a number of services which provide support for children and families, including Psychology, CAMHS, Behaviour, Autism and Parenting Services. Sally has taken a lead in developing integrated working processes in the Authority and the early intervention strategy. Her experience in helping to develop the CAMHS hub has led to the implementation of the triaging system into Children's Social Care in partnership with others.

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Julia Wales
Drug & Alcohol Action Team, Slough Borough Council

Julia has worked in this sector for the last seven years and has seen many developments during this time due to the changing focus of treatment. For the last four years Julia has been responsible for commissioning services in this area to improve access and availability of treatment services and increase the number of individuals entering treatment who go on to become abstinent.

Julia is co-facilitating today's workshop on the Impact of Parental Substance Misuse on Children.

Darren Ellis
Family Intervention Project - Slough Borough Council

Darren is an experienced social worker who has practiced in the field for over 10 years. He has been working specifically in substance misuse for the past three years.

Darren is co-facilitating today's workshop on the Impact of Parental Substance Misuse on Children.

Kathy Kelly
Berkshire Health Care Foundation Trust

Kathy is a mental health specialist and has worked in this area for nine years. She was previously involved in developments for dual diagnoses and child protection work with regards to hidden harm. She has developed training programmes for single and multi-agency training and consultation development on CPA and risk assessments for both adults and children.

Kathy is co-facilitating today's workshop on Parental Mental Health and the Impact it has on Children.

Peter Oldham
Community Mental Health Team, Berkshire Healthcare Trust

Peter has a great deal of experience in mental health. He previously worked for the CMHT as a social worker for 10 years before becoming a service manager working with looked after children in the Berkshire area. Many of the children he worked with came from families with a history of mental health issues. Peter is currently leading adult mental health services in Slough and the impact mental health issues have on children, working closely with the Child and Adolescent Mental Health Service.

Peter is co-facilitating today's workshop on Parental Mental Health and the Impact it has on Children

Caio Rocha
Consultant Psychologist, Slough Borough Council

Caio is an Addiction and Personality Disorders Specialist who has over eight years' experience in this field. Caio has been instrumental in many developments in addiction and personality disorders such as the implementation of the DBT programme at the Priory Hospital and the creation of Complex Diagnosis Services at The Priory Hospital. Caio also trains other practitioners in Dual Diagnosis and Complex Needs.

Caio is co-facilitating today's workshop on Disguised Compliance and Challenging and Difficult to Engage Parents.

Ranjit Kaur
Family Intervention Project - Slough Borough Council

Ranjit is a Senior Practitioner within Slough's Family Intervention Project who has over eight years experience as a counsellor and parenting practitioner, empowering parents. Ranjit has delivered a range of programmes on specialist areas including domestic violence, parenting skills, self esteem and dialectical behaviour therapy for emotional regulation. Ranjit also trains the parenting skills training for trainers module.

Ranjit is co-facilitating today's workshop on Disguised Compliance and Challenging and Difficult to Engage Parents

Becky Spiller and Jayne Donnelly
Berkshire East and South Bucks Women's Aid

BESBWA is an award winning local charity which has grown and developed significantly over the past four years. It has developed a successful Independent Domestic Violence Advocate and Outreach Service supporting over 2000 victims in the local community and have introduced a number of specialisms to this service, including providing support for male victims of Domestic Abuse. BESBWA were one of the first agencies in the UK to receive the Co-Coordinating Action Against Domestic Abuse 'Leading Lights' Status and were chosen to pilot the UK-wide Domestic Abuse, Stalking and Harassment Risk Assessment now used by Thames Valley Police and Multi Agency Risk Assessment Conferences nationwide. It has also developed a groundbreaking Children's Service supporting children and young people who have been affected by Domestic Abuse.

Becky and Jayne are facilitating today's workshop on the Impact of Domestic Abuse on Children and Young People.

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Workshops

The workshops are based on key areas identified in the LSCB business plan and are designed to enable managers and practitioners to identify how through multi-agency working you can best deliver results that will have clear and definable outcomes for children and young people.

Many of the workshops will take you through a child's journey and use case studies to enable practitioners to explore better partnership working opportunities and outcomes for children and young people.

Substance Misusing Parents Workshop

Aim: This workshop will increase universal services knowledge of what could indicate parental substance misuse and how their agency could contribute towards a positive outcome for the family.

At the end of the session participants will be able to:

- Identify factors which could indicate parental substance misuse
- Have a clear understanding of what to do
- Have a clear understanding of how their agency could contribute towards a positive outcome for the family

Parental Mental Health Workshop

Aim: To increase practitioner's awareness of parental mental health and the impact on the outcomes on a child

At the end of the session participants will be able to:

- Have a clear understanding of the common types of mental illness
- How to incorporate/acknowledge parental mental health into your assessments
- Be able to identify how your agency can contribute to the child's outcome

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Impact of Domestic abuse on children and young People Workshop

Aim: To increase practitioner's awareness of domestic abuse and the impact on the outcomes on a child

At the end of the session participants will be able to:

- Understand Domestic Abuse and the potential impact on families
- Understand how we as practitioners can contribute to the safeguarding of children who experience Domestic Abuse

Challenging and Difficult to engage parents Workshop

Aim: To increase practitioner's awareness of parental diversionary obstacles, and how we can challenge more confidently both to parents and professionals?

At the end of the session participants will be able to:

- Consider the types of parenting styles (uncooperative, ambivalent, confrontational, avoidant, aggressive)
- Understand ways and strategies to engage and embrace families and provide suitable interactions

Common Pitfalls in assessments and learning from serious case reviews Workshop

Aim: To increase practitioner's awareness for the need of good assessments and what serious case reviews tell us?

At the end of the session participants will be able to:

- Understand what research tells us about the 10 pitfalls in assessments
- Take learning from serious case reviews to change practice within their organisation

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Useful resources/web links

MENTAL HEALTH

<http://www.copmi.net.au/>

Australian website supporting social care for families resources - media films case studies and e learning.

www.scie.org.uk

mind and department of health website - contains various material "no health without mental health"

www.nice.org.uk

CG62 antenatal care

<http://www.barnardo.org.uk/resources/researchandpublication/bookandtoolsforprofessionals.htm#kfmpack>

SUBSTANCE MISUSE

www.sloughdaat.org.uk - Information drugs, alcohol and local treatment services and links to useful national websites.

DOMESTIC ABUSE

www.ebwomensaid.org.uk

www.womensaid.org.uk

www.caada.org.uk

GENERAL

Children Act 1989, 2002 and 2004.

<http://www.legislation.gov.uk/all?title=Children%20Act%201989>

Framework for Assessment of Children and their Families

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_4008144

Working Together 2010

<https://www.education.gov.uk/publications/standard/publicationdetail/page1/D/CSF-00305-2010>

Laming Reports

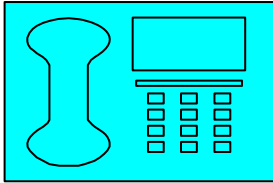
http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_4008654

Munro Review of Child Protection

<http://www.education.gov.uk/munroreview/>

Slough's policy and procedure as per the PAN Berkshire arrangements

www.slough.gov.uk



Children's Social Care Contact details for surrounding areas:

Location	Number
Bracknell	01344 351582
Ealing	020 8825 8000 option 2
Hillingdon	01895 250 102
Hounslow	020 8583 3066
RBWM	01628 683150
Reading	01189 553 641
South Bucks	01494 475246
Surrey	0300 200 1006
West Berks	01635 503090
Slough	01753 690898

- **Slough: Referral and Assessment Customer Services - 01753 690898/ 875591**
- Bracknell: Consultation line; Social Care duty - 01344 351211
Childrensocialcare@bracknell-forest.gov.uk
- RBWM: Referral and Assessment Team – 01628 683150
rat@rbwm.gov.uk
http://www.rbwm.gov.uk/web/social_childrens_contacts
- Out of hours - 01344 786543 (after 5pm for whole of East Berks)
- Police - CAIU - 0845 8 505505

Useful sources of advice:

- NSPCC Child Protection Helpline 0808 800 5000
www.nspcc.org.uk
- 'What To Do If You're Worried A Child Is Being Abused'
Department of Health Publications
- Child Protection Procedures (Full): www.proceduresonline.com/berks
<http://slough.gov.uk/documents/child-protect-procedures.pdf>
- Information sharing: Practitioners guide:
www.everychildmatters.gov.uk/informationsharing

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FIRST RESPONSE TEAM

The First Response Team was initially set up in August 2010. The purpose was to deal with the incoming referrals that did not meet the current Social Care thresholds and where the needs of the clients could be met by introducing partner agencies to support the family's needs.

Some families are referred through from Thames Valley Police after an incident involving children or where children were present at the scene, others may be referred through by Health Visitors, GP's, Schools, Children's Centre's or a self referral by a Parent.

The role of the duty First Response Worker is to make initial contact with the family and qualify what the current situation is and discuss with the family services that may be helpful.

The First Response Team has the responsibility of keeping up to date with national and local service provision. The key skills of the First Response Team is to listen to the challenges the family is facing and show understanding and empathy whilst all the time risk assessing and considering the needs of the children. Some interventions are closed after the first call and others are signposted on to relevant agencies who then go on to act as the 'Lead Professional'. (<http://www.cwdcouncil.org.uk/lead-professional>)

The First Response Team works within the Common Assessment Framework which is a shared assessment and planning framework for use across all children's services and all local areas in England. It aims to help the early identification of children's additional needs and promote co-coordinated service provision to meet them. All referrals into the First Response are entered onto the eCAF system and updated with various actions taken.

Also allied to the First Response Team are workers who are skilled in working with families in crisis. The criteria for this work is that the family have multiple and complex issues, this may include children with behavioral issues, school refusing, child and adult mental health etc. The role in these cases may include the worker acting as the Lead professional and assessing the families' needs and creating a plan that prioritizes the actions required.

Contact Details:

Email : _Triage@slough.gov

Telephone: 01753 476518

01753 476501

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Delegate List

	First Name	Surname	Job Title/Org	Organisation	Tel number	Email Address
1	Ailsa	Kent	Detective Inspector, Child Abuse Investigation Unit/Thames Valley Police	Thames Valley Police	01753 835483	ailsa.kent@thamesvalley.pnn.police.uk
2	Angela	Hermon	Head teacher/Wexham Court Primary School	Education	01753 524989	ahermon@wexhamcourt.slough.sch.uk
3	Ann	Wright	Residential Childcare Officer/Breakaway	Social Care	01753 825365	ann.wright@slough.gov.uk
4	Anna	Mughal	Paediatric Physiotherapist/Wexham Park Hospital	Health	01753 633504	anna.mughal@hwph-tr.nhs.uk
5	Anne	Evans	Senior Coordinator Multi Agency Services/SBC	Sure Start	07770 934863	anne.evans@slough.gov.uk
6	Barbara	Clark	Head Teacher/Godolphin Junior School	Education	01753 521481	bclark@godolphin-jun.slough.sch.uk
7	Bindiya	Grewal	Independent Reviewing Officer/SBC	Social Care	01753 690904	bindiya.grewal@slough.gov.uk
8	Caroline	Sanders	Manager for Services Supporting Behaviour/SBC	Education	01753 787652	caroline.sanders@slough.gov.uk
9	Carolyn	Carter	Assistant Team Manager/Slough Borough Council	Social Care	01753 690838	carolyn.carter@slough.gov.uk
10	Clair	Pyper	Director Children's Services/SBC	Social Care	01753 875704	clair.pyper@slough.gov.uk
11	Clare	Longhurst	Deputy Head/Arbour Vale School	Education	01753 515560	clarel@arbourvale.slough.sch.uk
12	Colin	Young	CEO/Slough YMCA	Voluntary Sector	01753 810741	cyoung@sloughymca.org
13	Delia	Donovan	Director of Services/ Rana House	Voluntary Sector	01753 549865	delia@womensaid.org.uk
14	Dianne	Doctrove	Hospital Social Worker/SBC	Social Care	01753	diane.doctrove@slough.gov.uk

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					524413	
15	Donna	Strough	Social Worker/SBC	Social Care	01753 872752	donna.strough@slough.gov.uk
16	Faith	Kibaki	Team Leader Outreach Support/Destiny Support	Voluntary Sector	01753 552271	faithkibaki@destinysupport.org
17	Frances	Burt	Named Midwife for Safeguarding/Wexham Park Hospital	Health	07795 823018	frances.burt@hwph-tr.nhs.uk
18	Gary	Knight	Care Services Manager/Reach Disability Care	Social Care	01753 888688	gknight@reach-disabilitycare.co.uk
19	Helen	Gore	IRO/CP Chair/ SBC	Social Care	01753 690717	helen.gore@slough.gov.uk
20	Helen	Papps	Assistant Head/Ryvers School	Education	01753 544474	hpapps@ryvers.slough.sch.uk
21	Ian	Dawton	Assistant Team Manager/Slough YOT	Youth Offending Team	01753 522702	ian.dawton@slough.gov.uk
22	James	Priestman	Head of Drugs & Community Safety/SBC	Drugs & Community Safety	01753 875556	james.priestman@slough.gov.uk
23	Jane	Fowler	Named Nurse Child Protection/St Marks Hospital	Health	01753 638432	jane.fowler@berkshire.nhs.uk
24	Janine	Edwards	Scheme Manager/Home-Start	Voluntary Sector	01628 661029	office@hsslough.co.uk
25	Joy	Neville	Team Leader/SBC	Other (not specified)	01628 606051	joy.neville@slough.gov.uk
26	Julie	Quinn	QCL Manager Sure Start/SBC	Education	01753 476558	quinnshome@btinternet.com
27	Karen	Ehret	Acting Manager/SBC	Social Care	01753 825365	karen.ehret@slough.gov.uk
28	Karen	Robinson-Hoyer	CPN/New Horizons, Assertive Outreach Team	Health	01753 477000	karen.robinson-hoyer@berkshire.nhs.uk
29	Karen	Walker	Team Manager/Parkside House	Social Care	07884 258291	Karen.Walker@radian.co.uk
30	Kelly	Leach	Services Manager	Voluntary Sector	01753 549865	kelly@womensaid.org.uk

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Local Safeguarding Children's Board

31	Kerri-Ann	Billington	Probation Officer/Slough Probation Office	Probation	01753 537516	kerri-ann.billington@thames-valley.probation.gsi.gov.uk
32	Laura	Hazel	SP Comm Manager/SBC	Social Care	01753 474103	laura.hazel@slough.gov.uk
33	Leanne	Palethorpe	Social Work Student/Destiny Support	Voluntary Sector	01753 552271	leannepalethorpe@destinysupport.org
34	Liz	Scott	Development Manager Childcare Services/SBC	Education	01753 476580	liz.scott@slough.gov.uk
35	Liz	Smith	Senior Ed Psych, Integrated Working/SBC	Education	01753 787696	liz.smith@slough.gov.uk
36	Mahua	Sarkar	GP/Sheet Street Surgery	Health	01753 860334	sarkarm2003@yahoo.co.uk
37	Maria	Foster	Team Manager/SBC	Social Care	01753 872808	maria.foster@slough.gov.uk
38	Marie-Claire	Davern	Senior Co-ordinator Operations Children Centre/SBC	Education	07920 287676	marie-claire.davern@slough.gov.uk
39	Maryanne	Woodland	Educational Psychologist/SBC	Education	07810 815429	maryanne.woodland@slough.gov.uk
40	Matthew	Foster	Service Manager/Turnstone Support	Social Care	07776 305783	(JI's sent to Karen Walker to forward to Matthew)
41	Nancy	Barber	Deputy director of Nursing/Berkshire NHS Foundation Trust	Health	01344 415732	nancy.barber@berkshire.nhs.uk
42	Ngozi	Enekwa	Practice & Performance Manager/SBC	Youth Offending Team	01753 474179	ngozi.enekwa@slough.gov.uk
43	Pamela	Sugrue	Assistant Team Manager/CPLAC Team SBC	Education	01753 690715	pamela.sugrue@slough.gov.uk
44	Paul	Kerr	School Governor	Education	01753 891952	pauldkerr@talktalk.net
45	Peter	Oldham	Service Manager/Slough CMHT	Social Care	01753 690950	peter.oldham@berkshire.nhs.uk
46	Rachel	Axtell	Family Worker/SBC	Social Care	01753 476501	rachel.axtell@slough.gov.uk
47	Robin	Crofts	Assistant Director	Education	01753 875763	robin.crofts@slough.gov.uk

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Local Safeguarding Children's Board

48	Saira	Baig	GP/Manor Park Medical Centre	Health	08444 770946	sayrabaig@nhs.net
49	Sarah	Parsons	Head of Children Universal Services/Upton Hospital	Health	01753 635706	sarah.parsons@berkshire.nhs.uk
50	Shafreen	Akhtar	Social Worker/SBC	Social Care	07824 475474	shafreen.akhtar@slough.gov.uk
51	Sharon	Stevanovic	Health Visitor/Britwell Health Clinic	Health	07881 818606	sharon.stevanovic@berkshire.nhs.uk
52	Sonia	Davies	Inclusion Leader/Penn wood Primary School	Education	07904 886814	sonia_davies@pennwood.slough.sch.uk
53	Sukhvinder	Bhachu	ECAF Co-ordinator/SBC	Education	01753 477225	sukhinder.bhachu@slough.gov.uk
54	Tracy	Ball	Deputy Head/Penn Wood Primary School	Education	01753 521811	tracy_ball@pennwood.slough.sch.uk
55	Usha	Ballay	Supporting People Project Officer/SBC	Social Care	01753 875178	usha.ballay@slough.gov.uk
56	Virginia	Barrett	VP, Curriculum & Quality/East Berkshire College	Education	0845 3732500	carole.hennessy@eastberks.ac.uk
57	Yvie	Baldeo	Case Manager/ Slough YOT	Youth Offending Team	01753 522702	yvie.baldeo@slough.gov.uk

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Local Safeguarding Children's Board

Impact of Domestic Abuse on Children & Young People

	First Name	Surname	Organisation
1	Andalina	Kadri	Slough Borough Council
2	Clare	Longhurst	Arbour Vale School
3	Clare	Pyper	Slough Borough Council
4	Dianne	Doctrove	Slough Borough Council
5	Faith	Kibaki	Destiny Support
6	Ian	Dawton	Slough YOT
7	Kerri-Ann	Billington	Slough Probation Office
8	Nancy	Barber	Berkshire NHS Foundation Trust
9	Sayra	Baig	Manor Park Medical Centre
10	Shafreen	Akhtar	Slough Borough Council
11	Sukhvinder	Bhachu	Slough Borough Council
12	Yvie	Baldeo	Slough YOT

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Local Safeguarding Children's Board

Impact of Parental Mental Health on Children & Young People

	First Name	Surname	Organisation
1	Barbara	Clark	Godolphin Junior School
2	Caroline	Sanders	Slough Borough Council
3	James	Priestman	Slough Borough Council
4	Jane	Fowler	St Marks Hospital
5	Janine	Edwards	Home-Start
6	Leanne	Palethorpe	Destiny Support
7	Liz	Scott	Slough Borough Council
8	Peter	Oldham	Slough CMHT
9	Robin	Crofts	Slough Borough Council
10	Tracy	Ball	Penn Wood Primary School
11	Virginia	Barrett	East Berkshire College

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Local Safeguarding Children's Board

Impact of Parental Substance Misuse on Children & Young People

	First Name	Surname	Organisation
1	Ann	Wright	Breakaway
2	Donna	Strough	Slough Borough Council
3	Frances	Burt	Wexham Park Hospital
4	Helen	Gore	Slough Borough Council
5	Karen	Ehret	Slough Borough Council
6	Karen	Robinson-Hoyer	New Horizons
7	Karen	Walker	Parkside House
8	Liz	Smith	Slough Borough Council
9	Marie-Claire	Davern	Slough Borough Council
10	Matthew	Foster	Turnstone Support
11	Sonia	Davies	Penn Wood Primary School

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Local Safeguarding Children's Board

Disguised/Non-compliance and challenging and difficult to engage parents

	First Name	Surname	Organisation
1	Ailsa	Kent	Thames Valley Police
2	Anna	Mughal	Wexham Park Hospital
3	Bindiya	Grewal	Slough Borough Council
4	Carolyn	Carter	Slough Borough Council
5	Colin	Young	Slough YMCA
6	Delia	Donovan	EBWA- Rana House
7	Helen	Papps	Ryvers School
8	Joy	Neville	Slough Borough Council
9	Kelly	Leach	Slough Borough Council
10	Maryanne	Woodland	Slough Borough Council
11	Rachel	Axtell	Slough Borough Council

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Local Safeguarding Children's Board

Learning from Local Serious Care Reviews

	First Name	Surname	Organisation
1	Angela	Hermon	Wexham Court Primary School
2	Anne	Evans	Slough Borough Council
3	Gary	Knight	Reach Disability Care
4	Julie	Quinn	Slough Borough Council
5	Laura	Hazel	Slough Borough Council
6	Mahua	Sarkar	Sheet Street Surgery
7	Maria	Foster	Slough Borough Council
8	Ngozi	Enekwa	Slough Borough Council
9	Paul	Kerr	School Governor
10	Sarah	Parsons	Upton Hospital
11	Sharon	Stevanovic	Britwell Health Clinic
12	Usha	Ballay	Slough Borough Council

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